



LUNCH & LEARN

Warranty Program

Presentation Outline

- Program Overview
- Material Warranty
- NDL System Warranty
- NDL System Elite Warranty
- Requirements
- StarGard Enhancements Overview
- Extensions
- Renewal Plan
- Transferability

Program Overview

Warranty Program

Length Options & Benefits

Material Warranty

5,10,12, 15 & 20 years

NDL System Warranty

Standard: 5,10,12,& 15 years

NDL System Elite Warranty

Standard: 20 years

- **Renewable**
- **Transferrable**
- **Extendable**

Material Warranty

Material Warranty



Met-A-Gard
HIGH PERFORMANCE ROOF COATING SYSTEM

StarGard™ (10-Year) Roof Coating Material Warranty

American WeatherStar warrants to the building owner (Owner) named below, subject to the terms, conditions, and limitations set forth herein, that the roof coating system described below will maintain similar characteristics as described in our data sheet and system specifications during the period specified above. This material only warranty applies only to the coatings system and makes no claims about stopping leaks or any waterproofing to the building. Normal weathering of the system is expected. This warranty does not apply to labor or construction details.

StarGard Warranty Number: _____ Effective Date: _____

Building Owner:
Company Name _____
Address _____
City, State, Zip _____
Contact _____
Phone _____

Location of Building:
Company Name _____
Address _____
City, State, Zip _____
Contact _____
Phone _____

American WeatherStar Approved Contractor:
Company Name _____
City, State, Zip _____

StarGard Warranty Services:
Phone: 800-771-6643
Email: warranties@americanweatherstar.com

American WeatherStar Officer Signature:

americanweatherstar.com | 800.771.6643



Material Warranty

NDL System Warranty

NDL System Warranty



STARGARD
NDL SYSTEM

WARRANTY

Met-A-Sil
PREMIUM ROOF COATING SYSTEM

StarGard™ (15-Year) NDL System Warranty

This NDL (No Dollar Limit) System Warranty is issued with consideration of the warranty fee paid to American WeatherStar®, an Alabama Limited Liability Company, (LLC), with offices in Mobile, Alabama. American WeatherStar warrants to the Building Owner, subject to the Terms, Conditions and Limitations stated herein, that American WeatherStar will repair any leak in the American WeatherStar System installed by an American WeatherStar Approved Contractor commencing with the date of American WeatherStar's acceptance of installation. The watertight integrity of walls, parapet walls, vents, rooftop equipment, gutters, and adjacent structures is not covered unless otherwise stated in written form by an officer of American WeatherStar, LLC.

<p><u>StarGard Warranty Number:</u></p>	<p><u>Effective Date:</u></p>
<p><u>Building Owner:</u></p>	<p><u>Location of Building:</u></p>
<p>Company Name</p>	<p>Company Name</p>
<p>Address</p>	<p>Address</p>
<p>City, State, Zip</p>	<p>City, State, Zip</p>
<p>Contact</p>	<p>Contact</p>
<p>Phone</p>	<p>Phone</p>
<p><u>American WeatherStar Approved Contractor:</u></p>	
<p>Company Name</p>	
<p>City, State, Zip</p>	
<p><u>StarGard Warranty Services:</u></p>	<p><u>American WeatherStar Officer Signature:</u></p>
<p>Phone: 800-771-6643</p>	<p>_____</p>
<p>Email: warranties@americanweatherstar.com</p>	



American
WEATHERSTAR

americanweatherstar.com | 800.771.6643

NDL System Warranty

NDL System Elite Warranty

NDL System Elite Warranty



Ure-A-Sil
PROVEN ROOF COATING SYSTEM

StarGard™ (20-Year) ND System Elite Warranty

This NDL (No Dollar Limit) System Elite Warranty is issued with consideration of the warranty fee paid to American WeatherStar®, an Alabama Limited Liability Company, (LLC), with offices in Mobile, Alabama. American WeatherStar warrants to the Building Owner, subject to the Terms, Conditions and Limitations stated herein, that American WeatherStar will repair any leak in the American WeatherStar System installed by an American WeatherStar Approved Contractor commencing with the date of American WeatherStar's acceptance of the installation. The watertight integrity of walls, parapet walls, vents, rooftop equipment, gutters, and adjacent structures is not covered unless otherwise stated in written form by an officer of American WeatherStar, LLC.

<u>StarGard Warranty Number:</u>	<u>Effective Date:</u>
<u>Building Owner:</u>	<u>Location of Building:</u>
Company Name	Company Name
Address	Address
City, State, Zip	City, State, Zip
Contact	Contact
Phone	Phone
<u>American WeatherStar Approved Contractor:</u>	
Company Name	
City, State, Zip	
<u>StarGard Warranty Services:</u>	<u>American WeatherStar Officer Signature:</u>
Phone: 800.771.6643	_____
Email: warranties@americanweatherstar.com	

americanweatherstar.com | 800.771.6643



NDL System Elite Warranty

Requirements

Warranty Program - Requirements

Requirements	Material Only	NDL System	NDL System Elite
Must be an Approved, Platinum, or Platinum Elite Contractor	✓	✓	✓
Completed application	✓	✓	✓
Roof graph and job photos	✓	✓	✓
Third-party inspection		✓	✓
Warranty fee		✓	✓
Annual Inspection			✓

StarGard Enhancements Overview

Warranty Program

StarGard+ Warranty Enhancement Options



StarGard™ Plus Warranty Extension

Annual maintenance on your newly installed roofing system is very important. An out-of-sight-out-of-mind approach is dangerous when it comes to your roof. The StarGard+ Warranty Extension Plan is an extensive 40+ point maintenance inspection conducted annually by your American WeatherStar Approved Contractor.

Protection

Your roof is an important asset. It protects your investments and the critical components that facilitate daily business operations including your employees, inventory, computers and data. Something as simple as a blocked drain or a loose flashing on top of your building can result in extensive damage that could potentially shut your business down for weeks.

Prevention

Industry leading contractors and associations leaders estimate that half of all roof system failures are the result of neglect and poor maintenance plans. A quality maintenance plan will allow you to address minor issues before they become major problems – ultimately saving you money in the long run.

Risk-Free

The StarGard Plus Warranty Extension Plan gives you peace of mind. It offers you added protection and hassle-free maintenance. Changing your mind or failure to submit a required inspection will not interfere with your Standard American WeatherStar warranty.

40+ Point Inspection

Your contractor will assess the condition of your existing roof system and the soundness of all flashing details. While two inspections are recommended annually, the StarGard Plus plan requires a minimum of one inspection per year.

Affordable

Participation in the StarGard Plus Warranty Extension Plan automatically extends your existing coverage. The plan is offered at no additional cost from American WeatherStar on newly installed systems and systems covered by American WeatherStar warranties installed within two years of the first maintenance inspection. Talk to your American WeatherStar Approved Contractor for more information.

The StarGard Plus Warranty Extension plan extends a...



StarGard™ Warranty Services
800-771-6643 | Fax: 251-479-3602
warranties@americanweatherstar.com



StarGard™ Plus Warranty Renewal

Protect your investment with StarGard Plus!

In order to renew your StarGard warranty, contact American WeatherStar within 90 days after your warranty expiration date. An American WeatherStar Approved Contractor will then evaluate your roof to ensure that it is a candidate for the StarGard Plus warranty renewal plan. Essentially, the existing roof system is checked for overall integrity, and to ensure that it meets or exceeds American WeatherStar renewal specifications.

Pending a successful evaluation, the contractor will submit a proposal to renew your StarGard warranty for up to an additional 5-10 years, depending on existing system and environmental conditions. A minimum coating application of 15-20 dry mils are needed to renew the warranty for an additional 10 years. The following minimum dry mil thickness is required to renew each system type:

- Metal roof restoration systems: 15 dry mils
- Flat roof restoration systems: 20 dry mils
- Spray foam & roof coating systems: 20 dry mils

In order to qualify for the StarGard Plus warranty renewal plan, all systems must meet or exceed the original dry mil thickness as specified in their respective application guidelines.

StarGard™ Warranty Services
800-771-6643 | Fax: 251-479-3602
warranties@americanweatherstar.com



Renewing your warranty...

- **Extends roof life**
Renew your existing roof restoration system to provide long-lasting protection and added performance.
- **Saves you money**
Save money by cutting down on installation and material costs, not to mention reducing the overall energy consumption of your building.
- **Gives peace of mind**
Rest easy knowing your roof is protected from the elements and your warranty remains intact.



StarGard™ Plus Warranty Transfer

Complete the form below and email to warranties@americanweatherstar.com or fax to 251-479-3602. For more information, please contact American WeatherStar Warranty Services at 800-771-6643 or visit www.americanweatherstar.com/warranties.

RE: American WeatherStar Warranty #: _____

Project Name & Location: _____

Project Installed By: _____

American WeatherStar, LLC is in receipt of your request for ownership transfer on the above referenced project. This is to advise that the following requirements must be met prior to the transfer of the warranty to the new owner.

1. A transfer fee of \$950.00 (per warranty) made payable to American WeatherStar must be sent to this office to start the transfer process. Please reference the warranty number on the check. Once received we will order the Roof Investigation Report.
2. A Roof Investigation Review must be performed by an American WeatherStar Field Rep or Approved Contractor in your area. Any required repairs must be completed by an American WeatherStar Approved Contractor. These repairs will not be at American WeatherStar's expense. Either American WeatherStar or our Approved Contractor will contact you to schedule the review after it is requested through us.
3. All punch list repairs if noted on the roof investigation report must be completed in order for the warranty to be transferred.

Please provide the new building owner's information below. If the above requirements are not met, the warranty is not assignable, directly or indirectly. If you need further assistance, please feel free to contact my office at 800-771-6643.

Mandy Arceneaux
Warranty Services Director
2100 Lees Lane
Mobile, AL 36683
Fax (251) 479-3602

New Building Owner's Name: _____

Address: _____

Contact: _____ Phone: _____

Fax: _____ Email: _____

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800-771-6643 | Fax: 251-479-3602
warranties@americanweatherstar.com



Extensions

StarGard+ Warranty Extension



StarGard™ Plus Warranty Extension

Annual maintenance on your newly installed roofing system is very important. An out-of-sight-out-of-mind approach is dangerous when it comes to your roof. The StarGard+ Warranty Extension Plan is an extensive 40+ point maintenance inspection conducted annually by your American WeatherStar Approved Contractor.

Protection

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Industry leading contractors and association leaders estimate that half of all roof system failures are the result of neglect and poor maintenance plans. A quality maintenance plan will allow you to address minor issues before they become major problems – ultimately saving you money in the long run.

Risk-Free

The StarGard Plus Warranty Extension Plan gives you peace of mind. It offers you added protection and hassle-free maintenance. Changing your mind or failure to submit a required inspection will not interfere with your Standard American WeatherStar warranty.

40+ Point Inspection

Your contractor will assess the condition of your existing roof system and the soundness of all flashing details. While two inspections are recommended annually, the StarGard Plus plan requires a minimum of one inspection per year.

Affordable

Participation in the StarGard Plus Warranty Extension Plan automatically extends your existing coverage. The plan is offered at no additional cost from American WeatherStar on newly installed systems and systems covered by American WeatherStar warranties installed within two years of the first maintenance inspection. Talk to your American WeatherStar Approved Contractor for more information.

The StarGard Plus Warranty Extension plan extends a...



StarGard® Warranty Services
800-771-8643 | Fax: 252-479-9802
warranties@americanweatherstar.com

Warranty Extension

Renewal Plan

StarGard+ Warranty Renewal Plan



The graphic features a circular seal with a blue and red border. The seal contains the text 'STARGARD' at the top, 'WARRANTY RENEWAL' in the center, and 'PLUS' at the bottom, separated by three stars. The background of the graphic shows a person in a white shirt and dark tie writing on a document at a desk.

StarGard™ Plus Warranty Renewal

Protect your investment with StarGard Plus!

In order to renew your StarGard warranty, contact American WeatherStar within 90 days after your warranty expiration date. An American WeatherStar Approved Contractor will then evaluate your roof to ensure that it is a candidate for the StarGard Plus warranty renewal plan. Essentially, the existing roof system is checked for overall integrity, and to ensure that it meets or exceeds American WeatherStar renewal specifications.

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In order to qualify for the StarGard Plus warranty renewal plan, all systems must meet or exceed the original dry mil thickness as specified in their respective application guidelines.

Renewing your warranty...

- **Extends roof life**
Renew your existing roof restoration system to provide long-lasting protection and added performance.
- **Saves you money**
Save money by cutting down on installation and material costs, not to mention reducing the overall energy consumption of your building.
- **Gives peace of mind**
Rest easy knowing your roof is protected from the elements and your warranty remains intact.

StarGard™ Warranty Services
800-771-6643 | Fax: 251-479-3602
warranties@americanweatherstar.com



The logo for American WeatherStar, featuring a stylized star with a sunburst effect above the word 'American' and 'WEATHERSTAR' in a smaller font below it.

Warranty Renewal

Warranty Transfer

StarGard+ Warranty Transfer



StarGard™ Plus Warranty Transfer

Complete the form below and email to warranties@americanweatherstar.com or fax to 251-479-3602. For more information, please contact American WeatherStar Warranty Services at 800-771-6643 or visit www.americanweatherstar.com/warranties.

RE: American WeatherStar Warranty #: _____

Project Name & Location: _____

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3. All punch list repairs if noted on the roof investigation report must be completed in order for the warranty to be transferred.

Please provide the new building owner's information below. If the above requirements are not met, the warranty is not assignable, directly or indirectly. If you need further assistance, please feel free to contact my office at 800-771-6643.

Mandy Arceneaux
Warranty Services Director
3100 Lees Lane
Mobile, AL 36683
Fax (251) 479-3602

New Building Owner's Name: _____

Address: _____

Contact: _____ Phone: _____

Fax: _____ Email: _____

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800-771-6643 | Fax: 251-479-3602
warranties@americanweatherstar.com



Warranty Transfer



For more information, visit our website:
www.americanweatherstar.com