



LUNCH & LEARN

Warranty Program





Presentation Outline

- Program Overview
- Material Warranty
- NDL System Warranty
- NDL System Elite Warranty
- Requirements
- StarGard Enhancements Overview
- Extensions
- Renewal plan
- Transferability





Program Overview





Warranty Program

Length Options & Benefits

Material Warranty

5, 10, 12, 15 & 20 years

NDL System Warranty

Standard: 5, 10, 12, 15 & 20 years

NDL System Elite Warranty

Standard: 20 years

Renewable
Transferrable
Extendable





Material Warranty



Material Warranty

Warranty Program

StarGard™ (10-Year) Roof Coating Material Warranty

American WeatherStar warrants to the building owner (Owner) named below, subject to the terms, conditions, and limitations set forth herein, that the roof coating system described below will maintain similar characteristics as described in our data sheet and system specifications during the period specified above. This material only warranty applies only to the coatings system and makes no claims about stopping leaks or any waterproofing to the building. Normal weathering of the system is expected. This warranty does not apply to labor or construction details.

StarGard Warranty Number: _____ Effective Date: _____

Building Owner:
Company Name _____
Address _____
City, State, Zip _____
Contact _____
Phone _____

Location of Building:
Company Name _____
Address _____
City, State, Zip _____
Contact _____
Phone _____

American WeatherStar Approved Contractor:
Company Name _____
City, State, Zip _____

StarGard Warranty Services:
Phone: 800-771-6643
Email: warranties@americanweatherstar.com

American WeatherStar Officer Signature: _____

americanweatherstar.com | 800.771.6643

American WEATHERSTAR

Met-A-Gard
HIGH PERFORMANCE ROOF COATING SYSTEM

A-Sil
COATING SYSTEM

Warranty

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warranty applies only to
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Signature: _____

americanweatherstar.com | 800.771.6643

American WEATHERSTAR





NDL System Warranty



NDL System Warranty

NDL System Warranty

**Color-Gard⁺**
ARCHITECTURAL ROOF COATING SYSTEM

StarGard™ (15-Year) NDL System Warranty

This NDL (No Dollar Limit) System Warranty is issued with consideration of the warranty fee paid to American WeatherStar®, an Alabama Limited Liability Company (LLC), with offices in Mobile, Alabama. American WeatherStar warrants to the Building Owner, subject to the Terms, Conditions and Limitations stated herein, that American WeatherStar will repair any leak in the American WeatherStar System installed by an American WeatherStar Approved Contractor commencing with the date of American WeatherStar's acceptance of installation. The watertight integrity of walls, parapet walls, vents, rooftop equipment, gutters, and adjacent structures is not covered unless otherwise stated in written form by an officer of American WeatherStar, LLC.

StarGard Warranty Number:	Effective Date:
Building Owner:	Location of Building:
Company Name	Company Name
Address	Address
City, State, Zip	City, State, Zip
Contact	Contact
Phone	Phone
American WeatherStar Approved Contractor:	
Company Name	
City, State, Zip	
StarGard Warranty Services:	American WeatherStar Officer Signature:
Phone: 800-771-6643	
Email: warranties@americanweatherstar.com	

**American
WEATHERSTAR**

americanweatherstar.com | 800.771.6643

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WEATHERSTAR**

americanweatherstar.com | 800.771.6643





NDL System Elite Warranty



NDL System Elite Warranty

NDL System Elite Warranty



Met-A-Gard⁺
HIGH PERFORMANCE ROOF COATING SYSTEM

StarGard™ (20-Year) NDL System Elite Warranty

This NDL (No Dollar Limit) System Elite Warranty is issued with consideration of the warranty fee paid to American WeatherStar®, an Alabama Limited Liability Company (LLC), with offices in Mobile, Alabama. American WeatherStar warrants to the Building Owner, subject to the Terms, Conditions and Limitations stated herein, that American WeatherStar will repair any leak in the American WeatherStar System installed by an American WeatherStar Approved Contractor commencing with the date of American WeatherStar's acceptance of the installation. The watertight integrity of walls, parapet walls, vents, rooftop equipment, gutters, and adjacent structures is not covered unless otherwise stated in written form by an officer of American WeatherStar, LLC.

StarGard Warranty Number: _____ Effective Date: _____

Building Owner:
Company Name _____
Address _____
City, State, Zip _____
Contact _____
Phone _____

Location of Building:
Company Name _____
Address _____
City, State, Zip _____
Contact _____
Phone _____

American WeatherStar Approved Contractor:
Company Name _____
City, State, Zip _____

StarGard Warranty Services:
Phone: 800.771.6643
Email: warranties@americanweatherstar.com

American WeatherStar Officer Signature: _____

 **American WEATHERSTAR**

americanweatherstar.com | 800.771.6643



American WEATHERSTAR

americanweatherstar.com | 800.771.6643





Requirements





Warranty Program - Requirements

REQUIREMENTS	MATERIAL ONLY	NDL SYSTEM	NDL SYSTEM ELITE
MUST BE AN APPROVED, PLATINUM, OR PLATINUM ELITE CONTRACTOR	✓	✓	✓
COMPLETED APPLICATION	✓	✓	✓
ROOF GRAPH & JOB PHOTOS	✓	✓	✓
THIRD-PARTY INSPECTION		✓	✓
WARRANTY FEE		✓	✓
ANNUAL INSPECTION			✓



Warranty Enhancement Options

Stargard+



StarGard™ Plus Warranty Extension

Annual maintenance on your newly installed roofing system is very important. An out-of-sight-out-of-mind approach is dangerous when it comes to your roof. The StarGard Warranty Extension Plan is an extensive 40+ point maintenance inspection conducted annually by your American WeatherStar Approved Contractor.

Protection
Your roof is an important asset. It protects your investments and the critical components that facilitate daily business operations including your employees, inventory, computers and data. Something as simple as a blocked drain or a loose flashing on top of your building can result in extensive damage that could potentially shut your business down for weeks.

Prevention
Industry leading contractors and association leaders estimate that half of all roof system failures are the result of neglect and poor maintenance plans. A quality maintenance plan will allow you to address minor issues before they become major problems – ultimately saving you money in the long run.

Risk-Free
The StarGard Plus Warranty Extension Plan gives you peace of mind. It offers you added protection and hassle-free maintenance. Changing your mind or failing to submit a required inspection will not interfere with your Standard American WeatherStar warranty.

40+ Point Inspection
Your contractor will assess the condition of your existing roof system and the soundness of all flashing details. While two inspections are recommended annually, the StarGard Plus requires a minimum of one inspection per year.

Affordable
Participate in the StarGard Plus Warranty Extension Plan automatically extend your existing coverage. The plan is offered at no additional cost from American WeatherStar on newly installed systems and systems covered by American WeatherStar warranties installed within two years of the first maintenance inspection. Talk to your American WeatherStar Approved Contractor for more information.

The StarGard Plus Warranty Extension plan extends a...

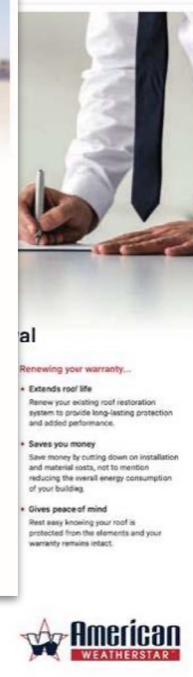
Existing Warranty	StarGard Plus Extension	Total Coverage
10-year warranty to 12 years	2 years	12 years
12-year warranty to 15 years	3 years	15 years
15-year warranty to 20 years	5 years	20 years

American WEATHERSTAR

StarGard® Warranty Services
800-775-6643 | Fax: 253-479-3602
warranties@americanweatherstar.com

New Building Owner's Name _____
Address _____
Contact _____
Fax _____

StarGard® Warranty Services
800-775-6643 | Fax: 253-479-3602
warranties@americanweatherstar.com



Renewing your warranty...

- **Extends roof life**
Renew your existing roof restoration system to provide long-lasting protection and added performance.
- **Saves you money**
Save money by cutting down on installation and material costs, not to mention reducing the overall energy consumption of your building.
- **Gives peace of mind**
Rest easy knowing your roof is protected from the elements and your warranty remains intact.


American WEATHERSTAR



Stargard+ Warranty

Extension

Warranty Extension



StarGard™ Plus Warranty Extension

Annual maintenance on your newly installed roofing system is very important. An out-of-sight-out-of-mind eavesdroach is dangerous when it comes to your roof. The StarGard Warranty Extension Plan is an extensive 40+ point maintenance inspection conducted annually by your American WeatherStar Approved Contractor.

Protection
Your roof is an important asset. It protects your investment and the critical components that facilitate daily business operations including your employees, inventory, computers and data. Something as simple as a blocked drain or a loose fastening on top of your building can result in expensive damage that could potentially shut your business down for weeks.

Prevention
Industry leading contractors and association leaders estimate that half of all roof system failures are the result of neglect and poor maintenance plans. A quality maintenance plan will allow you to address minor issues before they become major problems – ultimately saving you money in the long run.


Risk-Free
The StarGard Plus Warranty Extension Plan gives you peace of mind. It offers you added protection and hassle-free maintenance. Changing your mind or failure to submit a required inspection will not interfere with your Standard American WeatherStar warranty.

40+ Point Inspection
Your contractor will assess the condition of your existing roof system and the soundness of all flashing details. While two inspections are recommended annually, the StarGard Plus plan requires a minimum of one inspection per year.

Affordable
Participation in the StarGard Plus Warranty Extension Plan automatically extends your existing coverage. The plan is offered at no additional cost from American WeatherStar on newly installed systems and systems covered by American WeatherStar warranties installed within two years of the first maintenance inspection. Talk to your American WeatherStar Approved Contractor for more information.

The StarGard Plus Warranty Extension plan extends a...

10-year warranty to 12 years.
10-year warranty to 15 years.
10-year warranty to 20 years.

 StarGard® Warranty Services
800-773-8543 | Fax: 252-479-3932
warranty@americanweatherstar.com



Stargard+ Warranty

Renewal Plan

Warranty Renewal



StarGard™ Plus Warranty Renewal

Protect your investment with StarGard Plus!

In order to renew your StarGard warranty, contact American WeatherStar within 90 days after your warranty expiration date. An American WeatherStar Approved Contractor will then evaluate your roof to ensure that it is a candidate for the StarGard Plus warranty renewal plan. Essentially, the existing roof system is checked for overall integrity, and to ensure that it meets or exceeds American WeatherStar renewal specifications.

Pending a successful evaluation, the contractor will submit a proposal to renew your StarGard warranty for up to an additional 10 years, depending on existing system and environmental conditions. A minimum coating application of 15-20 dry mils are needed to renew the warranty for an additional 10 years. The following minimum dry mil thickness is required to renew each system type:

- Metal roof restoration systems: 15 dry mils
- Flat roof restoration systems: 20 dry mils
- Spray foam & roof coating systems: 20 dry mils

In order to qualify for the StarGard Plus warranty renewal plan, all systems must meet or exceed the original dry mil thickness as specified in their respective application guidelines.

Renewing your warranty...

- **Extends roof life**
Renew your existing roof restoration system to provide long-lasting protection and added performance.
- **Saves you money**
Save money by cutting down on installation and material costs, not to mention reducing the overall energy consumption of your building.
- **Gives peace of mind**
Rest easy knowing your roof is protected from the elements and your warranty remains intact.

StarGard® Warranty Services
800-771-6843 | Fax: 253-479-3802
www.americanweatherstar.com



Stargard+ Warranty

Transfer

Warranty Transfer



StarGard™ Plus Warranty Transfer

Complete the form below and email to warranty@americanweatherstar.com or fax to 251-479-3602. For more information, please contact American WeatherStar Warranty Services at 800-771-6643 or visit www.americanweatherstar.com/transfer.

RE: American WeatherStar Warranty #: _____

Project Name & Location: _____

Project Installed By: _____

American WeatherStar, LLC is in receipt of your request for ownership transfer on the above referenced project. This is to advise that the following requirements must be met prior to the transfer of the warranty to the new owner.

1. A transfer fee of \$500.00 (per warranty) made payable to American WeatherStar must be sent to this office to start the transfer process. Please reference the warranty number on the check. Once received we will order the Roof Investigation Report.
2. A Roof Investigation Review must be performed by an American WeatherStar Field Rep or Approved Contractor in your area. Any required repairs must be completed by an American WeatherStar Approved Contractor. These repairs will not be at American WeatherStar's expense. Either American WeatherStar or our Approved Contractor will contact you to schedule the review after it is requested through us.
3. All punch list repairs if noted on the roof investigation report must be completed in order for the warranty to be transferred.

Please provide the new building owner's information below. If the above requirements are not met, the warranty is not assignable, directly or indirectly. If you need further assistance, please feel free to contact my office at 800-771-6643.

Mandy Arceneaux
Warranty Services Director
3100 Lewis Lane
Mobile, AL 36683
Fax (251) 479-3602

New Building Owner's Name: _____

Address: _____

Contact: _____ Phone: _____

Fax: _____ Email: _____

StarGard™ Warranty Services
800-771-6643 / Fax: 251-479-3602
warranty@americanweatherstar.com





**For more information, visit our website:
www.americanweatherstar.com**

